

## Patient Navigation and Care Coordination Service Model (DRAFT)

Voices for Health operates under the premise that the continuum of care begins before a patient receives a formal diagnosis. We break down barriers that discourage or prevent patients from entering the healthcare system in the first place. Our Patient Engagement Advocates support patients at every step along their journey beginning with empowering them to seek help, finding an appropriate provider, navigating health insurance issues, and ensuring they maintain their gains during and after treatment. We encourage patients to be educated healthcare consumers and active participants in their treatment. We combat stigma through education and advocacy initiatives, empowering patients to recognize their self-worth.

Advocates will work with family members and primary care physicians (PCPs) as appropriate to support the patient's treatment plan throughout the service model.

## **Patient Recruitment Strategies**



